



DualChoice

**Chronic Care Improvement Program (CCIP)
Planning & Reporting Document**

[IPA Name]

CCIP Reporting Period: 01/01/26 – 12/31/28

Cycle 1: 01/01/26 – 12/31/26

Cycle 2: 01/01/27 – 12/31/27

Cycle 3: 01/01/28 – 12/31/28

Final Submission: 03/15/29

Note: Do not include Member PHI in your summaries.

Table of Contents

PROGRAM YEAR 1:

Year 1, Cycle 1 – CCIP Overview & “Plan” –

Due to IEHP by: 03/15/2026 (1st Submission)

3-Year CCIP Overview:

Plan of CCIP Cycle 1 Intervention:

FOR IEHP INTERNAL USE ONLY – 1st Submission (CCIP Overview and Cycle 1 Plan)

Year 1, Cycle 1 – CCIP “DO” –

Due to IEHP by: 09/15/2026 (2nd Submission)

Progress Update of CCIP Cycle 1 Action:

FOR IEHP INTERNAL USE ONLY – 2nd Submission (Progress Update).

PROGRAM YEAR 2:

Year 2, Cycle 1 – CCIP “Study/Act” & Cycle 2 – CCIP “Plan” -

Due to IEHP by: 03/15/2027 (3rd Submission)

Analysis of CCIP Cycle 1 Intervention:

Plan of CCIP Cycle 2 Intervention:

FOR IEHP INTERNAL USE ONLY – 3rd Submission (Progress Update).

Year 2, Cycle 2 – CCIP “DO” –

Due to IEHP by: 09/15/2027 (4th Submission)

Progress Update of CCIP Cycle 2 Action:

FOR IEHP INTERNAL USE ONLY – 4th Submission (Progress Update).

PROGRAM YEAR 3:

Year 3: Cycle 2 – CCIP “Study/Act” & Cycle 3 – CCIP “Plan” -

Due to IEHP by: 03/15/2028 (5th Submission)

Analysis of CCIP Cycle 2 Intervention:

Plan of CCIP Cycle 3 Intervention:

FOR IEHP INTERNAL USE ONLY – 5th Submission (Progress Update).

Year 3, Cycle 3 – CCIP “DO”-

Due to IEHP by: 09/15/2028 (6th Submission)

Progress Update of CCIP Cycle 3 Action:

FOR IEHP INTERNAL USE ONLY – 6th Submission (Progress Update).

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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DualChoice

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PROGRAM CLOSE:

Year 3 Wrap Up, Cycle 3 – CCIP “Study/Act” & CCIP Summary

Due to IEHP by: 03/15/2029 (7th Submission)

Analysis of CCIP Cycle 3 Intervention:

CCIP Close-Out – Summary of 3-Year CCIP Plan:

FOR IEHP INTERNAL USE ONLY – 7th Submission (Final CCIP Update & Close-Out).

APPENDIX

CCIP Submission Dates

[IPA Name]

[CCIP Title]

CCIP Reporting Period: 01/01/2026 – 12/31/2028

PROGRAM YEAR 1:

Year 1, Cycle 1 – CCIP Overview & “Plan” –

Due to IEHP by: 03/15/2026 (1st Submission)

3-Year CCIP Overview:

CCIP Overview	
Line of Business:	Medicare
Targeted Chronic Condition & Focus:	Select ONE (1) focus opportunity from the options listed below: Diabetes: ☐ Diabetes Care – Eye Exam ☐ Diabetes Care – Kidney Disease Monitoring ☐ Diabetes Care – Blood Sugar Controlled (HbA1c >9%) ☐ Statin Therapy for Patients with Diabetes Cardiovascular Disease: ☐ Statin Therapy for Patients with Cardiovascular Disease ☐ Controlling High Blood Pressure
Average IEHP D-SNP Population Size:	[12-month average]
CCIP Aim (Outcome Measure):	
[Aim to be written in “S.M.A.R.T” format: Specific, Measurable, Attainable, Relevant/Realistic, Timely]	
Baseline:	Target:
[N:D = Rate]	[Rate]
Data Source(s) to be Used in Evaluation of CCIP Performance	
[Refer to the CCIP Reference Guide for sample sources]	

Plan of CCIP Cycle 1 Intervention:

Intervention Details	
Intervention Name:	

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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DualChoice

Chronic Care Improvement Program (CCIP) Planning & Reporting Document

Planned Strategy:	[Refer to the CCIP Reference Guide for eligible options]	
Intervention Description:	[Describe the current improvement opportunity you are looking to address through this intervention, including the potential impact to Members and/or Providers.]	
Testing Period:	[MM/DD/YY – MM/DD/YY]	
Measurement Methodology (Process Measure):		
[Describe how will you measure the success of this intervention. What tool(s)/report(s) will be used, how often it will be assessed, and with whom will the results be shared?]		
Reporting Frequency:	[Requirement: Measurements should be monitored monthly, at minimum.]	
Description of Numerator:	[Describe the data to be measured at the numerator level]	
Description of Denominator:	[Describe the data to be measured at the denominator level]	
Baseline		Target
[N:D = Rate]		[Rate]
Intervention Process:		
1. [List the process steps of your intervention.]		

FOR IEHP INTERNAL USE ONLY – 1st Submission (CCIP Overview and Cycle 1 Plan)

Initial Plan Submission – Due 03/15/26

CCIP Received by IEHP:			
Received Date:		By (i#):	
Quality Review:			
Reviewed Date:		P4P Quality Measure:	
		Timeliness:	☐ Met ☐ Not Met
By (i#):		Completeness:	☐ Met ☐ Not Met
Resubmission Required?	☐ No ☐ Yes, due back to IEHP by: _____		
Notes:			

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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Chronic Care Improvement Program (CCIP) Planning & Reporting Document

Year 1, Cycle 1 – CCIP “DO” –

Due to IEHP by: 09/15/2026 (2nd Submission)

Progress Update of CCIP Cycle 1 Action:

Intervention Details	
Intervention Status:	☐ On Track – <i>progressing as scheduled</i> ☐ Off Track – <i>progress is delayed/off schedule or has not begun</i>
Summary of Current Status:	[Describe the status of your current intervention. What has been done, results seen, and whether this intervention is progressing as planned?]
Barriers:	[Describe any barriers encountered and your mitigation strategies.]
Lessons Learned & Best Practices:	[Describe the lessons learned as you have begun executing your intervention. Provide any best practices you have adopted.]
Next Steps:	
[Describe the next steps to your intervention, including anticipated timeframes.]	

FOR IEHP INTERNAL USE ONLY – 2nd Submission (Progress Update).

Progress Update Submission – Due 09/15/26

CCIP Received by IEHP:			
Received Date:		By (i#):	
Quality Review:			
Reviewed Date:		P4P Quality Measure:	
		Timeliness:	☐ Met ☐ Not Met
By (i#):		Completeness:	☐ Met ☐ Not Met
Resubmission Required?	☐ No ☐ Yes, due back to IEHP by: _____		
Notes:			

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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Chronic Care Improvement Program (CCIP) Planning & Reporting Document

PROGRAM YEAR 2:

Year 2, Cycle 1 – CCIP “Study/Act” & Cycle 2 – CCIP “Plan” -

Due to IEHP by: 03/15/2027 (3rd Submission)

Analysis of CCIP Cycle 1 Intervention:

Intervention Details		
Intervention Results:	☐ Met – <i>Target goal was achieved</i> ☐ Not Met – <i>Target goal was not achieved</i>	
Intervention Results:		
Baseline (from above):	Target (from above):	Actual:
[N:D = Rate]	[Rate]	[N:D = Rate]
Results and Findings:	[Summarize the results and findings of the intervention. Describe using qualitative and quantitative data.]	
Barriers:	[Describe any new barriers encountered and your mitigation strategies.]	
Lessons Learned & Best Practices:	[Describe the lessons learned as you completed your intervention. Provide any new best practices you have adopted.]	
Next Steps for this Intervention:		
Next Steps leading into Year 2, Cycle 2:	☐ Adopt – <i>Intervention is ready for integration.</i> ☐ Adjust – <i>Intervention needs modifications.</i> ☐ Abandon – <i>Intervention to conclude with no further action.</i> ☐ Continue – <i>Would like to proceed with further testing.</i>	

Plan of CCIP Cycle 2 Intervention:

Intervention Details	
Intervention Name:	
Planned Strategy:	[Refer to the CCIP Reference Guide for eligible options]
Intervention Description:	[Describe the current improvement opportunity you are looking to address through this intervention, including the potential impact to Members and/or Providers.]
Testing Period:	[MM/DD/YY – MM/DD/YY]
Measurement Methodology (Process Measure):	
[Describe how will you measure the success of this intervention. What tool(s)/report(s) will be used, how often it will be assessed, and with whom will the results be shared?]	
Reporting Frequency:	[Requirement: Measurements should be monitored monthly, at minimum.]
Description of Numerator:	[Describe the data to be measured at the numerator level]

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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DualChoice

Chronic Care Improvement Program (CCIP) Planning & Reporting Document

Description of Denominator:	[Describe the data to be measured at the denominator level]	
	Baseline	Target
	[N:D = Rate]	[Rate]
Intervention Process:		
1. [List the process steps of your intervention.]		

FOR IEHP INTERNAL USE ONLY – 3rd Submission (Progress Update).

Initial Plan Submission – Due 03/15/27			
CCIP Received by IEHP:			
Received Date:		By (i#):	
Quality Review:			
Reviewed Date:		P4P Quality Measure:	
		Timeliness:	☐ Met ☐ Not Met
By (i#):		Completeness:	☐ Met ☐ Not Met
Resubmission Required?	☐ No ☐ Yes, due back to IEHP by: _____	Attestation Submitted:	☐ Yes ☐ No
Notes:			

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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DualChoice

Chronic Care Improvement Program (CCIP) Planning & Reporting Document

Year 2, Cycle 2 – CCIP “DO” –

Due to IEHP by: 09/15/2027 (4th Submission)

Progress Update of CCIP Cycle 2 Action:

Intervention Details	
Intervention Status:	☐ On Track – <i>progressing as scheduled</i> ☐ Off Track – <i>progress is delayed/off schedule or has not begun</i>
Summary of Current Status:	[Describe the status of your current intervention. What has been done, results seen, and whether this intervention is progressing as planned?]
Barriers:	[Describe any barriers encountered and your mitigation strategies.]
Lessons Learned & Best Practices:	[Describe the lessons learned as you have begun executing your intervention. Provide any best practices you have adopted.]
Next Steps:	
[Describe the next steps to your intervention, including anticipated timeframes.]	

FOR IEHP INTERNAL USE ONLY – 4th Submission (Progress Update).

Progress Update Submission – Due 09/15/27

CCIP Received by IEHP:			
Received Date:		By (i#):	
Quality Review:			
Reviewed Date:		P4P Quality Measure:	
		Timeliness:	☐ Met ☐ Not Met
By (i#):		Completeness:	☐ Met ☐ Not Met
Resubmission Required?	☐ No ☐ Yes, due back to IEHP by: _____		
Notes:			

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

Reminder: Do not include Member PHI in your summaries.

PROGRAM YEAR 3:

Year 3: Cycle 2 – CCIP “Study/Act” & Cycle 3 – CCIP “Plan” -

Due to IEHP by: 03/15/2028 (5th Submission)

Analysis of CCIP Cycle 2 Intervention:

Intervention Details	
Intervention Results:	☐ Met – <i>Target goal was achieved</i> ☐ Not Met – <i>Target goal was not achieved</i>
Intervention Results:	
Baseline (from above):	Target (from above):
[N:D = Rate]	[Rate]
Actual:	[N:D = Rate]
Results and Findings:	[Summarize the results and findings of the intervention. Describe using qualitative and quantitative data.]
Barriers:	[Describe any new barriers encountered and your mitigation strategies.]
Lessons Learned & Best Practices:	[Describe the lessons learned as you completed your intervention. Provide any new best practices you have adopted.]
Next Steps for this Intervention:	
Next Steps leading into Year 2, Cycle 2:	☐ Adopt – <i>Intervention is ready for integration.</i> ☐ Adjust – <i>Intervention needs modifications.</i> ☐ Abandon – <i>Intervention to conclude with no further action.</i> ☐ Continue – <i>Would like to proceed with further testing.</i>

Plan of CCIP Cycle 3 Intervention:

Intervention Details	
Intervention Name:	
Planned Strategy:	[Refer to the CCIP Reference Guide for eligible options]
Intervention Description:	[Describe the current improvement opportunity you are looking to address through this intervention, including the potential impact to Members and/or Providers.]
Testing Period:	[MM/DD/YY – MM/DD/YY]
Measurement Methodology (Process Measure):	
[Describe how will you measure the success of this intervention. What tool(s)/report(s) will be used, how often it will be assessed, and with whom will the results be shared?]	
Reporting Frequency:	[Requirement: Measurements should be monitored monthly, at minimum.]
Description of Numerator:	[Describe the data to be measured at the numerator level]

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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Chronic Care Improvement Program (CCIP) Planning & Reporting Document

Description of Denominator:	[Describe the data to be measured at the denominator level]	
Baseline		Target
[N:D = Rate]		[Rate]
Intervention Process:		
1. [List the process steps of your intervention.]		

FOR IEHP INTERNAL USE ONLY – 5th Submission (Progress Update).

Initial Plan Submission – Due 03/15/28			
CCIP Received by IEHP:			
Received Date:		By (i#):	
Quality Review:			
Reviewed Date:		P4P Quality Measure:	
		Timeliness:	☐ Met ☐ Not Met
By (i#):		Completeness:	☐ Met ☐ Not Met
Resubmission Required?	☐ No ☐ Yes, due back to IEHP by: _____	Attestation Submitted:	☐ Yes ☐ No
Notes:			

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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Year 3, Cycle 3 – CCIP “DO”-

Due to IEHP by: 09/15/2028 (6th Submission)

Progress Update of CCIP Cycle 3 Action:

Intervention Details	
Intervention Status:	☐ On Track – <i>progressing as scheduled</i> ☒ Off Track – <i>progress is delayed/off schedule or has not begun</i>
Summary of Current Status:	[Describe the status of your current intervention. What has been done, results seen, and whether this intervention is progressing as planned?]
Barriers:	[Describe any barriers encountered and your mitigation strategies.]
Lessons Learned & Best Practices:	[Describe the lessons learned as you have begun executing your intervention. Provide any best practices you have adopted.]
Next Steps:	
[Describe the next steps to your intervention, including anticipated timeframes.]	

FOR IEHP INTERNAL USE ONLY – 6th Submission (Progress Update).

Progress Update Submission – Due 09/15/28

CCIP Received by IEHP:			
Received Date:		By (i#):	
Quality Review:			
Reviewed Date:		P4P Quality Measure:	
		Timeliness:	☐ Met ☐ Not Met
By (i#):		Completeness:	☐ Met ☐ Not Met
Resubmission Required?	☐ No ☐ Yes, due back to IEHP by: _____		
Notes:			

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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PROGRAM CLOSE:

Year 3 Wrap Up, Cycle 3 – CCIP “Study/Act” & CCIP Summary

Due to IEHP by: 03/15/2029 (7th Submission)

Analysis of CCIP Cycle 3 Intervention:

Intervention Details		
Intervention Results:	☐ Met – <i>Target goal was achieved</i> ☐ Not Met – <i>Target goal was not achieved</i>	
Intervention Results:		
Baseline (from above):	Target (from above):	Actual:
[N:D = Rate]	[Rate]	[N:D = Rate]
Results and Findings:	[Summarize the results and findings of the intervention. Describe using qualitative and quantitative data.]	
Barriers:	[Describe any new barriers encountered and your mitigation strategies.]	
Lessons Learned & Best Practices:	[Describe the lessons learned as you completed your intervention. Provide any new best practices you have adopted.]	
Final Steps for this Intervention:		
Final Steps:	☐ Adopt – <i>Intervention is ready for integration.</i> ☐ Adjust – <i>Intervention needs modifications.</i> ☐ Abandon – <i>Intervention to conclude with no further action.</i> ☐ Continue – <i>Would like to proceed with further testing.</i>	

CCIP Close-Out – Summary of 3-Year CCIP Plan:

CCIP Details:			
CCIP Results:	☐ Met – <i>Aim was achieved</i> ☐ Not Met – <i>Aim was not achieved</i>		
CCIP SMART Aim Attainment:			
CCIP SMART Aim	Baseline	Target	Actual
	[N:D= %]	[%]	[N:D= %]
Results of the Intervention:			
Results and Findings:	[Summarize the results and findings of the overall CCIP plan. Describe using qualitative and quantitative data.]		
Barriers:	[Describe any major barriers to your program.]		
Lessons Learned & Best Practices:	[Describe the lessons learned throughout this CCIP Process, including what may be done differently in the future. Include the best practices you have adopted from this CCIP experience.]		

[IPA Name]: [CCIP Title] – 01/01/26 – 12/31/28

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Closing Remarks:

[Free text: Include any closing remarks or insights related to this 3-year CCIP experience, including insights.]

FOR IEHP INTERNAL USE ONLY – 7th Submission (Final CCIP Update & Close-Out).

Final Submission – Due 03/15/29

CCIP Received by IEHP:			
Received Date:		By (i#):	
Quality Review:			
Reviewed Date:		P4P Quality Measure:	
		Timeliness:	☐ Met ☐ Not Met
By (i#):		Completeness:	☐ Met ☐ Not Met
Resubmission Required?	☐ No ☐ Yes, due back to IEHP by: _____	Attestation Submitted:	☐ Yes ☐ No
Notes:			

APPENDIX

CCIP Submission Dates

CCIP progress is to be submitted to IEHP semi-annually, over the course of three (3) years, with a final reflection in the 4th year.

Refer to the table below for submission details, including reflection periods, due dates and submission components.

CCIP Year	Submission / Reflection Period	Submission Due Date:	Submission Component Due: (CCIP Cycle & PDSA Focus)
Year 1	1st Semi-Annual 01/01/26 – 02/28/26	03/15/26	1st Submission: CCIP Program Launch – - CCIP Overview - Cycle 1 – Plan
	2nd Semi-Annual 04/01/26 – 08/30/26	09/15/26	2nd Submission: Progress Update – Cycle 1 – Do
Year 2	1st Semi-Annual 09/01/26 – 02/29/27	03/15/27	3rd Submission: Progress Update – - Cycle 1– Study, Adjust/Act/Abandon - Cycle – 2 Plan
	2nd Semi-Annual 03/01/27 – 08/30/27	09/15/27	4th Submission: Progress Update – Cycle 2 – Do
Year 3	1st Semi-Annual 09/01/27 – 02/28/28	03/15/28	5th Submission: Progress Update – - Cycle 2 – Study, Adjust/Act /Abandon - Cycle 3 – Plan
	2nd Semi-Annual 03/01/28– 08/30/28	09/15/28	6th Submission: Progress Update – Cycle 3 – Do
Year 3 Final Closeout/ Launch New CCIP	1st Semi-Annual 09/01/28 – 12/31/28 (CCIP Close Out) 01/01/29 – 02/28/29 (NEW CCIP)	03/15/29	7th Submission: CCIP Program Close-Out – - Cycle 3 – Study, Act - CCIP Close Out Launch NEW CCIP Begin new CCIP Document